# STEPCG

## Dashboard

**All the information you need about your network – delivered in real time.**

*Customized performance monitoring, correlation management, analytics, and reporting in an easy-to-use virtual appliance designed by engineers for our Clients' internal support teams.*

### Market Landscape

From Education to Government and Medical, Technology departments everywhere need to monitor and validate that each facility is consistently up and running. With all of those multiple pieces of equipment, a quick and easy way to confirm each piece is working is needed.

### Business Driver

Many outages can be prolonged, and issues are made worse when diagnostics are not immediately known. It is rare with small and inexperienced IT staff on hand to find someone with the knowledge and background required to deploy customized performance monitoring, network, analytics, key health indicators – let alone deliver geographic location alerts in real-time.

### STEP CG Solution

Our Dashboard service is a single "pane of glass" view that displays every location and monitors equipment in real-time – immediately sending alerts if a piece goes down or an issue needs to be addressed.

## Dashboard Benefits

Quickly and easily identify and troubleshoot performance, capacity and overall health of your network.

Establish network baselines and learn the "rhythm" and patterns of your network.

One tool to provide robust network statistics and graphs with a consolidated and searchable syslog.

## The Dashboard Advantage

The ability to click on a location to see which pieces of equipment are in each facility, along with the IDs of each item and immediately be able to identify any issues is only the beginning. There is also a tremendous savings in time and people hours just in the diagnosis of issues alone. This typically results in a huge Return on Investment when switching to Dashboard from any previous software. And Dashboard is customizable, much more user-friendly, and robust than other software options.

## The Winning Components

### Establishing Network Baselines

Includes device up/down alerts, homepage notifications, and remote (Email, MS Teams, Slack, etc.) alerts.

### Robust Network Statistics and Graphs

Custom Nagios Scripts, and the monitoring of CPU & Memory Utilization, Interfaces & Ports, Fan Speed, Operation & Temperature.

### Quickly and Easily Check Network Health

Includes alert from Syslog Entries, ISIS checker, BGP checker and VLACP checker.

### Cost-Effective

One time setup fee, annual subscription, includes implementation and customization specificallyfor your environment.

## About STEP CG

STEP CG is a highly innovative, award winning, nationwide IT services engineering firm headquartered in Northern Kentucky/Greater Cincinnati. STEP CG solutions are powered by strategic experts and best of breed technologies solving our customers' most complex IT challenges. Our expert engineers provide customers with solutions for cloud, security, collaboration, core infrastructure, and managed services. STEP CG is where innovation meets execution.

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