STEP CG

DATA PLANS

Multiple Carriers – One Platform

Gain complete Visibility to all your Connections in Real-Time – from Data Usage to Current Charges

Maintain control over your connections at any time, from anywhere. STEP CG Data Plans offer 2G, 3G, 4G/LTE, Cat-M, and NB-IoT connections around the world, providing the largest network of IoT connectivity available.

600+ Operators | **190+ Countries** | **1 Bill** | **1 Contract**

It All Starts with STEP CG's Voyager Platform

Voyager is the ultimate cost/spend optimization tool. By aggregating all the carriers under one management platform, STEP CG can analyze plans, move them under management and automate all the important functions to save you money.

The Power Is in The Automation

It's always a good strategy to buy plans as you need them in the month. But imagine if one of your devices begins transmitting exponentially more data than usual. You'll be heading for overage territory quickly and outrun your plan.

STEP CG can trigger Watchdog Alerts and create an action specific to those triggers – a feature you won't find with other carriers. Armed with this information, we can take the unused data from other plans at no cost. If necessary, we can move you to a bigger plan before overage fees kick in – all automatically. And unlike typical carriers, who make it difficult to move down from a higher service level, you can roll back to your original smaller plan without getting stuck on those high-cost plans – or having to bother with calling into your account.

Bottom Line: STEP CG wants to save you money.

Never Over-Buy Data Again

As companies continue to grow they typically buy more and more data – essentially "line by line" management. By contrast, STEP CG looks at account level management and then creates a pool of data, depending upon the unique needs of the company. We manage those pools of data to ensure data is not over bought or goes unused – all while retaining the flexibility to increase plans as needed to avoid cost overages. The result is the right carrier in the right place at the right time – so you can always fully utilize and optimize your monthly spend.

And if you're tired of having to be an accountant when it's time to pay the bill, STEP CG relieves the stress of calculating confusing data service invoices.

Painless International SIMs

Whether you're a multinational company a larger US-based org operating in other countries, buying data plans from disparate carriers can be a difficult challenge to solve. STEP CG makes it easy by first analyzing your current plans and billing statements for usage, and then performing a careful one-to-one comparison. The result is ultimately aggregating the plan to one single solution that is painless to manage.

Easy to Navigate – Easier to Manage

STEP CG's Voyager™ Dashboard offers a real-time, intelligent view of all your data connections in a user-friendly layout. Easily understand your current and past usage at-a-glance. All-in-one. All you need.

- View usage by day or month
- See how many connections are using each data plan
- Easily identify and act on the highest data users
- View SIM connection totals by day or month
- View and optimize data pools
- View current usage between carriers
- Get real-time current cycle charges on a call plan level
- View session times for each connection

STEP CG's Three Flexible Tiers to Choose From

BASIC

- Remote device activation via the Customer Care Center during business hours
- Remote Data Plan support for lines and subscribers during business hours
- IT technical support only

ENHANCED

- Includes all Basic Level offerings
- Remote Data Plan Support 7 days per week
- Voyager account access for data pool management
- Guidance for customization that aligns with your needs
- Real-Time Data usage
- Live IoT Data Management Dashboard
- Managed Geographic Connections

ACTIVELY MANAGED

- Includes all Basic and Enhanced Level offerings
- 24x7 Remote IT Support and access to STEP CG Customer Care Center
- Active Alarm Monitoring using pre-established alert thresholds
- Active SIM card management with thresholds for data pool usage and controls
- Active Data Pool management with optimizing data pools across available SIMs
- Annual Review Sessions to review previous 12-month events and service level feedback
- Optional Cradlepoint Additions

About STEP CG

STEP CG is a highly innovative, award winning, nationwide IT services engineering firm headquartered in Northern Kentucky/Greater Cincinnati. STEP CG solutions are powered by strategic experts and best of breed technologies solving our customers' most complex IT challenges. Our expert engineers provide customers with solutions for cloud, security, collaboration, core infrastructure, and managed services. STEP CG is where innovation meets execution.